

OVERVIEW & SCRUTINY BOARD

22 SEPTEMBER 2009

SOCIAL CARE & ADULT SERVICES SCRUTINY PANEL UPDATE

PURPOSE OF THE REPORT

1. To update the Overview & Scrutiny Board on the progress of the Social Care & Adult Services (SCAS) Scrutiny Panel.

RECOMMENDATIONS

2. That the Overview & Scrutiny Board notes the progress of the SCAS Panel.

CONSIDERATION OF REPORT

3. The SCAS Panel continues to investigate its current topic of Quality of Home Care Services. At its last meeting, the Panel considered the results of the Annual Survey into Home Care services. The Panel's study of the survey results has directed the Panel towards areas of enquiry, where it is felt improvements in service could be made.
4. As such, the Panel felt that it would be prudent to concentrate on the answers to the survey question "Do your care workers spend less time with you than they are supposed to?". According to the results of the survey, around 50% of people said 'yes' to some extent.
5. As such, the Panel has decided to hold a roundtable debate with the Department of Social Care and the four preferred providers of Home Care Services to consider this point, and discuss any other areas of interest. Due to the amount of planning required for such a meeting, it is proposed that this takes place at the Panels 'next but one' meeting, on 21 October 2009.

BACKGROUND PAPERS

6. No background papers were used in the production of this final report.

**Councillor Peter Purvis
Chair, Social Care & Adult Services Scrutiny Panel**

Contact Officer:

Jon Ord - Scrutiny Support Officer

Telephone: 01642 729706 (direct line)
Email: jon_ord@middlesbrough.gov.uk